



GLENCAIRN
— HOUSE —

Welcome to Glencairn House



Attention to detail, dignity and respect for the individual is paramount in our approach to the services we offer.

A Warm Welcome to Glencairn House

Glencairn is a beautiful Victorian house that has been extensively and luxuriously refurbished to create a quality family-run residential care home which is delightfully comfortable, warm and welcoming.

Conveniently situated in the heart of historic Dorchester, Glencairn enjoys a beautiful setting with many of the bedrooms overlooking the trees, lawns and bandstand of the award-winning Borough Gardens.

Well furnished, thoroughly equipped and professionally run by a caring team with a vast amount of experience, at Glencairn attention to detail, dignity and respect for the individual is paramount. We are a smaller residential care home, which allows us to be a real home-from-home.

We accommodate up to 23 residents, with a team of experienced and compassionate carers who provide highly personalised care in a professionally-run, well equipped and family-oriented environment – combining companionship, safety, independence, well-being and privacy as each resident's choices and needs require.



A bouquet of roses in a glass vase is the central focus, featuring a vibrant red rose and two soft pink roses, all with lush green leaves. The vase sits on a wooden table. In the background, a patterned armchair with a white decorative pillow and a red sofa are visible, set against a backdrop of a window with sheer curtains. The scene is warmly lit, creating a cozy and inviting atmosphere.

"The staff are unfailingly helpful and compassionate, Mum is thriving on the food and receives excellent medical care. The entertainment is plentiful and varied. The environment is always clean."

A Real Family Feel

Life at Glencairn House is centred around helping each resident to continue to enjoy their lives, building new friendships as part of our small community, enjoying our facilities and activities and being given the best possible personalised care.

The core values that inform everything we do are respect, choice, dignity, independence, responsibility, fulfilment, equality, participation, privacy and accountability. All of these are reflected in our person-centred care and every member of our staff aims to embody these values in everything they do.

We also believe that when residents join us, they should feel that their families are also part of our Home life. We encourage visits and try to keep our visiting times as flexible as possible. We have arranged seating areas for smaller groups in the lounge and patio so that families can come and visit together.

To keep everyone up-to-date we also send out regular newsletters and have social media pages so that everyone can see our latest activities and events.

"We are so so grateful that we chose Glencairn. The staff are so kind and caring and genuinely take the best care of our mother. They are not just the staff but her friends, and she knows she's totally safe. They also keep us up to date and are very welcoming whenever we visit. We cannot thank them enough for how they managed."



Light & Airy, Warm & Welcoming

All our spacious bedrooms, ranging from excellent standard to full premium, are luxuriously furnished to create a warm and homely atmosphere that's designed for comfort.

Our Home has ensuite facilities in every bedroom, most of which include their own low-level access shower. Each room is also equipped with a TV, a 24-hr call system and telephone points.

Residents are also encouraged to bring treasured possessions with them, like a favourite chair*, to help make their room feel like home.

On the ground floor there is a beautiful communal lounge and dining room, perfect for socialising. Central roof lanterns flood the lounge and dining rooms with natural daylight and Georgian windows open onto a wonderful courtyard area and garden – it's a delightful setting in which to relax amid the colourful plants and tubs full of fragrant flowers. We also have an on-site beauty salon.

Both entrances offer level access for residents who use a wheelchair or have limited mobility, while a lift provides easy access to all floors. Private parking for visitors is provided at the rear of the property.

* Furniture must comply with furniture safety regulations.



A Full and Active Life


We firmly believe that continuing to be creative, active and entertained should be a key part of home life. Activities are an essential part of staying well and happy and we have plenty planned every week at Glencairn House, from knit and natter sessions to baking, flower arranging and board games to armchair fitness.

In addition to our weekly group activities, we also understand how important it is for our residents to carry on with their own individual interests and hobbies and we do everything we can to support them with this. Whether it's painting, gardening or embroidery, we enjoy helping our residents to continue with their own activities.

We also offer frequent trips out of the home to local places of interest, garden centres, museums and viewpoints, as well as boat trips throughout the summer. We are proud of our links with local schools, with children coming in to sing, perform and read for the residents, benefitting both adults and children.

"The entertainment is plentiful and varied. Residents have their own rooms which they're quite at liberty to spend as much time in as they wish, there's no forced participation in anything, residents wishes are respected."





"My mother is very happy in Glencairn and is well cared for by the fantastic staff. I trust Glencairn staff to keep me informed of any changes or needs my mother may experience and feel included in her care."

Eating for Health & Wellbeing

We understand that the provision of good quality food supports residents' health and wellbeing, and that mealtimes should be a joyful daily event.

We offer nutritious meals, freshly prepared every day according to our wide-ranging menu, and residents have a choice of different options each day.


Our chefs also liaise with residents to discuss their particular likes and dislikes, and dietary needs. As well as any medical requirements relating to their food, we also take into account religious and cultural backgrounds to ensure a choice of food is provided.

Residents can choose to eat their meals in the dining room or in their own room. Tea, coffee, biscuits and fresh fruit are also available throughout the day and night.

All normal meals, snacks and drinks are provided within the fees for service. (Some special dietary items are not included and will require a supplementary cover charge). Limited quantities of alcohol are offered at special occasions.

" My family and I feel very fortunate that there was a vacancy for my mother at Glencairn when it was urgently needed. She has a lovely room and always seems happy and settled when I visit. The staff are always very welcoming and caring and also very patient. They seem to do their best to keep the residents happy and entertained."





"The staff are so kind and caring and genuinely take the best care of my sister. As she said, they are not just the staff but her friends, and she knows she's totally safe."

Come and Visit Us

Visitors are Welcome!

We like to create a lively and friendly atmosphere at Glencairn House, so visitors are always welcome! Tea and coffee are always available for visitors. Children are very welcome.

Just get in contact to arrange your visit. We try to be as flexible as possible with visiting times, so please do let us know anytime you would like to drop in.

You are also more than welcome to call us anytime for a chat about your care needs, or those of your loved one.

"The different personalities of the staff were well balanced but all cared deeply for my mother with compassion and dignity. Their 'open door' policy welcomed all her visitors from very young children running around to older friends and family. I couldn't have wished for a nicer place for her to be in her final years and caring staff going that extra mile even in their own time."





"I would like to say a massive thank you for the excellent care and support my wife and I received. I highly recommend Glencairn House Residential Home."

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