

Glencairn House Visiting Policy

This was updated 13th February 2023 following latest guidance as per the link below:

<https://www.gov.uk/government/publications/infection-prevention-and-control-in-adult-social-care-covid-19-supplement/covid-19-supplement-to-the-infection-prevention-and-control-resource-for-adult-social-care>

Visiting Times, Numbers and Locations

- Visits are welcomed at any time, although it is helpful if we know when visitors are coming so we can get people ready, and plan locations if not in the room. This is not a requirement and we will endeavour to support visits at any time.
- Visits can be outside, in the entrance hall, or in the resident's room.

Vaccination

We recommend that all visitors be fully vaccinated with up-to-date boosters please.

How do you feel?

- Please do not come inside the home if you feel unwell in any way.
- There are lots of illnesses other than Covid-19 that can be dangerous for our residents.
- *“Visitors should not enter the care home if they are feeling unwell, even if they have tested negative for COVID-19, are fully vaccinated and have received their booster. Transmissible viruses such as flu, respiratory syncytial virus (RSV) and norovirus can be just as dangerous to care home residents as COVID-19. If visitors have symptoms that suggest COVID-19, they should avoid the care home until at least 5 days after they feel better. For other suspected or confirmed infections follow advice specific to that infection.”*

Testing

- Asymptomatic testing of residents, staff and visitors to care homes has been paused under guidance issued by Government. There is currently no requirement for visitors to test on or before arrival. The Government will consider whether to reintroduce asymptomatic testing as and when the prevalence of COVID-19 increases.
- Testing is still required where an individual has symptoms, but we very much hope that if you have symptoms you will postpone your visit to protect all our residents.

Hands

- Please wash or sanitise your hands upon arrival.

Face

- Visitors are not required to wear face masks unless they have a cough, cold or other transmissible infection. In those circumstances we would encourage you to postpone your visit if possible.
- Additional protective measures may be introduced in response to risk assessments from time to time. This may include asking visitors to wear masks.

Space (social distancing)

- There are currently no special precautions on social distancing. Most visits take place between a resident and their family and friends and do not involve other residents, minimising the risk of spreading infection widely.

Ventilate

- If visiting in a resident's room, please have the window and door open if a comfortable temperature can be maintained.

Signing In and Out

- Please sign in on your arrival, and sign out when leaving.
- There are **GDPR compliant visitors' books at the front and rear entrances.**
- Write on the black sections, this prevents later visitors from obtaining your information from the visitor's book.
- In the event of a fire alarm staff can peel off the page to reveal the names and phone numbers of those in the building and ensure all visitors are accounted for.
- There are white sections to record the times and your initials, so you are able to sign out on the correct line.
- Please remember to sign out after your visit.